

# Rachel B. Goldman, JD, PCC

Communication and Conflict Resolution Specialist



## SKILLS & SPECIALIZED AREAS

- Communication and Conflict Management
- Mediation and Facilitation
- Leadership Development
- Mindset Shifting
- Conflict Coaching
- Peacemaking
- Everything DiSC® Assessment
- LPI®/360 Assessment
- ELI Master Practitioner

## COURSES AND WORKSHOPS

- Fundamental Conflict Resolution Skills
- Critical Communication Skills for Leaders
- Managing Challenging Conversations in the Workplace
- Understanding and Managing Bias
- Persuasion and Negotiation
- The Art of Engaging in Conflict
- Communication Styles
- Effective Listening
- Strengthening and Sustaining Teams
- Basic Mediation Skills
- Advanced Mediation Skills

## CONTACT INFORMATION

Email: [rachel@rbgoldmanconsulting.com](mailto:rachel@rbgoldmanconsulting.com)

Website: [www.rbgoldmanconsulting.com](http://www.rbgoldmanconsulting.com)

Phone: (818) 574-5795



## PROFESSIONAL EXPERIENCE

### Founder, RBG Consulting, March 2019 to present

- Provides leadership, conflict management, and communication coaching to individuals, groups, and organizations.
- Teaches courses, workshops, and trainings on topics related to communication and conflict management.
- Facilitates and mediates difficult conversations in the workplace, within groups and organizations, and between family members.

### UC Davis, Continuing Professional Education Conflict Resolution Instructor, July 2021 to present

Designs and teaches courses for working professionals and other adult learners, including Fundamental Conflict Resolution Skills and The Art of Engaging in Conflict.

### UC Irvine, Organizational Leadership and Communication Certificate Program Instructor, March 2023 to present

Designs and teaches Conflict Resolution course with a focus on managing conflict, strengthening relationships, and building trust in organizations.

### Collaborative Attorney and Mediator, December 1986 to August 2021

- Served as a mediator and represented hundreds of clients in the collaborative law process, resulting in successful resolution of all disputed issues.
- Designed and taught numerous basic and advanced Collaborative Law and Mediation trainings and workshops.

## CERTIFICATES AND EDUCATION

Certified Professional Coach (iPEC), 2019

PCC Coach Certification (ICF), 2023

ELI Master Practitioner (iPEC), 2019

Everything DiSC® Assessment Specialist and Trainer, 2020

LPI®/360 Assessment Certified Coach, 2024

J.D., Suffolk University Law School, 1986 (*cum laude*)

Editor-in-Chief, *Suffolk University Law Review* (1985-1986)

Staff Writer, *Suffolk University Law Review* (1984-1985)

B.A., Macalester College, 1981 (*magna cum laude*)

Awarded Highest Honors for honors thesis entitled "Political, Social, and Psychological Aspects of Battered Women and Battered Children"